

Elkhart General Healthcare System



2006

Annual
Report to
the Community





YOUR COMMUNITY HOSPITAL

For nearly 100 years, Elkhart General Hospital has been providing comprehensive, advanced medical care to Elkhart and surrounding communities. The full-service, 365-bed, acute health care facility serves more than 19,000 patients a month. The Elkhart General medical staff is comprised of 300 physicians representing 36 medical specialties, and over 1,900 employees serve in nursing, technical, administrative, and support capacities.

Accreditations, Licensure and Membership

- Licensed by the Indiana State Board of Health
- Member, American Hospital Association
- Member, Indiana Hospital & Health Association
- Member, Indiana State Medical Association
- Member, The Elkhart Chamber of Commerce
- Member, VHA Tri-State
- Continuing Medical Education Accreditation by Indiana State Medical Association

Administration

- Gregory W. Lintjer, *President*
- Kevin Higdon, *Vice President, Finance*
- Terri Hilyard, *Vice President, Nursing*
- Gregory Losasso, *Vice President, Operations*
- Kurt Meyer, *Vice President, Human Resources*
- Jim Allyn, *Vice President, Marketing and Community Relations*



Elkhart General Healthcare System Facilities

Elkhart General Hospital

600 East Boulevard
Elkhart, IN 46514
(574) 294-2621

Elkhart General Hospital Goshen Campus

2120 Rieth Boulevard
Goshen, IN 46526

Elkhart General Health & Education Center

2222 Rieth Boulevard
Goshen, IN 46526

Elkhart General Hospital Center for Behavioral Medicine

307 S. Main St., Suite 305
Elkhart, IN 46514
(574) 523-3347

Elkhart General Home Care

2020 Industrial Parkway
Elkhart, Indiana 46516
(574) 294-6181

Elkhart General Home Care

310 East McKinley Street,
Suite 320
Mishawaka, IN 46545
(574) 255-2600

Elkhart General Home Medical Equipment

225 East Jackson Boulevard
Elkhart, Indiana 46516
(574) 523-3100

RiverPointe Medical Office Building

500 Arcade Avenue
Elkhart, Indiana 46514
(574) 522-9505



2006

REPORT OF STEWARDSHIP AND SUPPORT

Elkhart General is a tax-exempt, not-for-profit community-owned hospital governed by a Board of Directors comprised of volunteers drawn from the community. The Board of Directors and hospital management work together to ensure that hospital profits are used to improve services, to ensure the long-term survival of the hospital, and to meet crucial health-related community needs.



Each year, particular emphasis is placed on making sure everyone in the community receives the health care they need, not necessarily what they can afford. The simple truth is that Elkhart General is often the only source of health care for many of the poor and disadvantaged in our community, and this responsibility is taken very seriously.

During the last fiscal year, Elkhart General provided more than \$37 million in health services that were unreimbursed by Medicaid, and more than \$140 million unreimbursed by Medicare.

In addition, the hospital provided community outreach contributions, or "non-billed" services, valued at over \$960 thousand for free and below-cost community screenings, educational lectures, and support for more than 50 health-related, not-for-profit organizations. The hospital also furnished more than \$6.3 million in traditional charity care to patients. Additional details are provided below.

Unreimbursed Medicaid Charges	\$37,406,693
Community Benefit Program	\$557,697
Traditional Charity Care	\$6,349,541
Medically Indigent Programs	\$4,718,000
Non-Billed Services	\$960,667
Low/Negative Margin Services	\$671,991
TOTAL COMMUNITY BENEFIT	\$51,814,590



2006 STATISTICS

	2005	2006
Hospital Discharges	13,770	12,792
Total Outpatient Registrations	170,321	166,350
Emergency Department Visits	37,674	37,523
FasTrak Visits	19,257	18,298
Behavioral Health Visits (Outpatient)	13,666	15,016
Behavioral Health Visits (Inpatient)	510	588
Home Care Patients Served	1,673	1,637
Total Inpatient Days	69,434	61,531
Average Length of Stay (incl. Rehab, TCU)	5.04	4.81
Outpatient Surgery Procedures	2,422	1,896
Total Surgical Procedures	6,241	5,620
Pain Center Visits	4,044	3,159
Laboratory Procedures	627,789	668,675
Physical Therapy Procedures	71,449	65,677
Occupational Therapy Procedures	42,172	35,823
Speech Therapy Procedures	10,396	10,201
Respiratory Therapy Procedures		150,768 151,197
Diagnostic Imaging Procedures	132,974	132,687
Radiation Oncology Procedures	9,415	8,085
Cardiac Catheterizations	2,001	1,876
Cardiothoracic Surgeries	838	859
Angioplasties	635	647
Units of Blood Donated	5,339	5,322
Births	1,568	1,543
Employees (FTEs)	1,927	1,926
Medical Staff Members	304	305
Volunteers	381	288
Volunteer Hours Worked	49,000	48,000



Elkhart General

MEDICAL SPECIALTIES AND STAFF

By creating an environment of excellence supported by the latest medical technology, Elkhart General has attracted an extraordinary range of primary care physicians and specialists. More than 300 physicians representing 36 medical specialties comprise the Elkhart General Medical Staff.



MEDICAL SPECIALTIES

Allergy / Immunology	Gastroenterology	Obstetrics & Gynecology	Plastic & Reconstructive Surgery
Anesthesia	General Surgery	Ophthalmology	Podiatry
Cardiology	Gynecologic Oncology	Oral Surgery	Psychiatry / Addictions
Cardiothoracic Surgery	Hematology / Oncology	Orthopaedics	Pulmonology
Colon & Rectal Surgery	Internal Medicine	Otolaryngology	Radiation Oncology
Dermatology	Interventional Radiology	Pain Service	Rheumatology
Diagnostic Radiology	Neonatology	Pathology	Urology
Emergency Medicine	Nephrology	Pediatrics	
Endocrinology	Neurological Surgery	Physical Medicine & Rehabilitation	
Family Practice	Neurology		

Elkhart General

MEDICAL STAFF (ACTIVE)

ANESTHESIOLOGY

Zubair B. Ali, MD
John S. Chung, MD
Christian J. Losch, III, DO
K. Gregory Lucchesi, MD
Benjamin S. Plotkin, MD

CARDIOLOGY

Vindo Chauhan, MD
Luisito C. Gonzales, MD
Farid Jalinous, MD
Gurudutt B. Kulkarni, MD
Wai H. Lee, MD
Charles A. Mathis, MD
Marvin E. Mishkin, MD
Raman L. Mitra, MD
Thomas F. Nolan, MD
Sachin R. Patel, MD
Timothy M. Slaven, DO
Donald R. Westerhausen, MD

CARDIOTHORACIC SURGERY

Walter H. Halloran, MD
Thomas A. Hughes, MD
James P. Kelly, MD
Charles J. Lamb, MD
Michael F. Steinburg, MD

DERMATOLOGY

Roger T. Moore, MD

DIAGNOSTIC RADIOLOGY

Jody M. Barber, MD
Daniel A. Boll, MD
Michael T. Brendle, MD
Brett B. Carmichael, MD
John C. Collingwood, MD
David C. D'Andrea, MD
Francoise M. Dion, MD
Mary C. Dynes, MD
Laurence J. Eckel, MD
Alan B. Engel, MD
James C. Field, MD
Michael F. Grantham, MD

John C. Hill, DO
Michael R. Holt, MD
Allison M. Lamont, MD
Russell B. Midkiff, MD
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Eldon W. Olson, MD
Mark J. Ormson, MD
Samir B. Patel, MD
Karl W. Schultz, MD
Thomas E. Seiffert, MD
Jerrold A. Van Dyke, MD
Katrina T. Vanderveen, MD

EMERGENCY MEDICINE

Michelle R. Bache, MD
Glen H. Brookshire, DO
Margaret A. Brummer, MD
Nicole S. Brunette, MD
Randall J. Cammenga, MD
Cleveland C. Cleary, MD
Troy D. Clouse, MD
Susan M. Frayer, MD
Eugene Huang, MD
Bruce N. Hughes, MD
George S. Kim, MD
Daniel P. Maas, MD
Duane L. Miller, MD
R. Bruce Newswanger, DO
David W. Reser, MD
John T. Rice, MD
Daniel L. Sullivan, MD
David E. Van Ryn, MD
Sanjay Vasudeva, MD
Doyle A. Yeager, MD
Barbara L. Zimmerman, MD

ENDOCRINOLOGY

E. Larry Knight, MD
Omar M. Murad, MD

FAMILY PRACTICE

Robert M. Abel, MD
Jack S. Bartoszek, DO
Michael H. Borger, DO
Sam J. Borrelli, MD

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Genevieve A. Lankowicz, MD
Robert D. Lee, MD
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Scott E. LePor, DO
Heather A. Macklem, MD
Ryan D. Matherly, MD
Angela V. Miller, MD
Eric J. Miller, MD
Laura E. Munkel, MD
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Mark P. Schmeltz, DO
Jeffrey T. Szuba, MD
Bethany L. VanderZwaag, MD
Robert R. VanderZwaag, MD
Harley W. Yoder, MD

GASTROENTEROLOGY

Abuzafar M. Arif, MD
Burton Boron, MD
John P. Karagiannis, MD

GENERAL SURGERY

George M. Brennan, MD
Steven M. Hoekstra, MD
Jeff A. Mark, MD
Kelly R. Puster, MD
Michael C. Rotkis, MD
Frank G. Schiebel, MD

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GYNECOLOGIC ONCOLOGY

Michael Method, MD
Michael Rodriguez, MD

HEMATOLOGY / ONCOLOGY

Jose A. Bufill, MD
Ahsanul Haque, MD
James O. Jin, MD
William S. Kamanda, MD
Rolan A. Pascual, MD
William D. Pletcher, MD

INTERNAL MEDICINE

Pavan Ahuja, MD
William P. Buckley, MD
Douglas A. Devens, MD
Minnie S. Enriquez, MD
Kamran Fasih, MD
Steven A. Hanberg, MD
Carolyn F. Hudson, MD
George A. Mark, MD
D. Thomas Mellin, MD
Sachinkumar H. Panchal, MD
Ashish B. Patel, MD
Geoffrey A. Rogers, MD
John C. Sorg, MD
Johan Winoto, MD

INTERVENTIONAL RADIOLOGY

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Thomas J. Fischbach, MD
Alphonse H. Harding, MD
Kevin M. Small, MD
Howard E. Wiarda, MD

NEPHROLOGY

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Samuel L. Milligan, MD
James L. Porile, MD
Mark A. Richter, MD
Brian S. Sucharetza, MD
Henry Wu, MD

NEUROLOGICAL SURGERY

Joseph B. Schnittker, MD

NEUROLOGY

Muhammad Naeem, MD
Thomas R. Vidic, MD
Suying Wu, MD

OBSTETRICS & GYNECOLOGY

Starla D. Graber, MD
Stephen P. Hollenberg, MD
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Rosalie L. McBride, MD

Martina G. McGowan, MD
Gregory M. Mielke, MD
Timothy E. Morgan, MD
Lorraine E. Weaver, MD

OPHTHALMOLOGY

Kenneth W. Abbott, MD
Richard C. Boling II, MD
Philip J. Gabriele, MD
James E. Gluckin, MD
John S. Kim, MD

ORAL SURGERY

Daniel A. Burns, DDS
David M. Fairchild, DDS

ORTHOPAEDICS

David A. Cutcliffe, MD
Robert K. Ellis, MD
Craig W. Erekson, MD
John M. Graham, DO
Michael J. Hartman, MD
Leonard J. Kibiloski, MD
Mark A. Klaassen, MD
Gregory A. Peyer, MD
Louis C. Sfredo, MD
Scott J. Trumble, MD

OTOLARYNGOLOGY

(EAR, NOSE, & THROAT)
Craig E. Meyer, MD
Kathryn L. Press, MD

PAIN SERVICE

David A. Beatty, MD
Gene W. Grove, MD
Amer M. Kazi, MD
Henry C. Woodward, MD

PATHOLOGY

Nicole P. Anest, MD
Alfonso Cardenas, MD
Blair A. Chrenka, MD
Francisco A. Deogracias, MD
Amobi M. Ezenekwe, MD
Derrick M. Forchetti, MD
Luis N. Galup, MD
Nita R. Gerig, MD
Rick L. Hoover, MD
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David L. Jentz, MD
William J. Kaliney, MD
C. Kurtis Kim, MD
Odeta Lapkus
Joseph A. Prahlow, MD
Bobbie C. Sutton, MD

Robert J. Tomec, MD
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Erin A. Farrell, MD
Shanna V. Kautzmann, MD
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Sandra H. Morgan, MD
Omobola A. Olaniyan, MD
MaryAlice M. Reid, MD
Lynnette M. Valentijn, MD
Roger J. Van Orsdoll, MD
Wendy S. Warner-Lapadat, MD

PHYSICAL MEDICINE & REHABILITATION

Todd A. Graham, MD
Jon C. Markley, MD

PLASTIC & RECONSTRUCTIVE SURGERY

Ronald K. Downs, MD
Mack H. Sullivan, Jr, MD
Patrick J. Viscardi, MD

PODIATRY

Daniel S. Allen, DPM
Larry Best, DPM
Randall Cooper, DPM
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David O. Taylor, MD

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Kenneth L. Gammon, MD

RADIATION ONCOLOGY

Ramesh Gopal, MD
Nina F. Johnson, MD

RHEUMATOLOGY

Bruce A. Lockwitz, MD

UROLOGY

Peter C. Fretz, MD
Jerald A. Hochstetler, MD
Anish H. Nayee, MD
Michael H. Thomas, MD



Elkhart General

2006 BOARD OF DIRECTORS

Elkhart General Hospital belongs to the people it serves. A 17-member Board of Directors, who serve without pay, guides the system in its mission to provide high quality, affordable health care to the communities it serves. The Board's role includes guaranteeing fair and equal access, approving new medical staff members, and approving long-term strategies for the continued success of the hospital.



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Todd Martin



Linda Rothrock



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David E. Van Ryn, MD



Scott Welch



Jeff Wells



Elkhart General FOUNDATION

Throughout the 100-year history of Elkhart General Hospital, generous donors have contributed millions of dollars to the hospital because they recognized the importance of having high quality health care close to home. This commitment has allowed us to further our mission and maintain a modern, well-equipped hospital staffed by highly qualified medical professionals. Community support from the 2006 donors (listed on this page) was invaluable and the Elkhart General Hospital Foundation is truly grateful for their generosity.



Arthur J. Decio
President

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Thomas Dusthimer

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Gregory Lintjer
Frank Martin

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Richard Treckelo
Jeffrey Wells

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Elkhart General

2006 AUXILIARY



With 381 active members, the Auxiliary reflects the close bond that exists between Elkhart General and the community. These hardworking volunteers bring an “extra dimension” to the caring atmosphere at the hospital, while also coordinating major fundraising efforts that enhance its programs and technologies.

Auxiliary President Doris Rody led the charge of the 288 active volunteers in 2006 who contributed 48,000 hours and \$81,000 dollars to Elkhart General and the patients it serves. These contributions will help build the EGH Healing Garden.





Elkhart General

MISSION STATEMENT

Our Mission

It is the Mission of Elkhart General Hospital "To Create a Healthier Community" by:

- Being a premier provider of health care
- Promoting the health and well being of individuals and families by providing education that may aid in detection and prevention of disease
- Conducting our activities with compassion and respect
- Acting with recognizing that health is wholistic and embraces the body, mind, and spirit
- Seeking and "partnering" with those who share our mission
- Continuously improving the quality and cost-effectiveness of our services
- Maintaining the financial viability of the Hospital while continuing our charitable role in the community

Our Vision

It is the vision of Elkhart General Hospital to help create a healthier community.

Our Values

- Customer Experience
- Outstanding Medical Care
- Compassion, Competency and Productivity
- Teamwork
- Continuous Improvement
- Wise Use of Resources

