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# 2010 Annual Report to the Community

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## About Elkhart General Hospital

For over 100 years, the highly skilled professionals of Elkhart General Hospital have been providing comprehensive medical care to Elkhart and surrounding communities. We are a patient-first healthcare system whose ongoing mission is to help create healthier communities throughout Michiana. We carry out that mission one patient at a time. One family at a time. We carry out that mission by always putting our patients' needs first.

Elkhart General Hospital is an independent, not-for-profit healthcare system located in Elkhart, Indiana. Our Main Hospital Campus is situated in the City of Elkhart beside the beautiful St. Joseph River. Our full-service, 325-bed main hospital is comprised of more than 300 physicians representing 34 medical specialties, and over 2,100 employees serve in nursing, technical, administrative and support capacities.

## Administration

Gregory W. Lintjer, President

Danielle A. Dyer, Vice President of Strategy & Marketing

Kevin J. Higdon, Vice President of Finance

Gregory S. Losasso, Vice President of Operations

Kurt A. Meyer, Vice President of Human Resources & Support Services

## Elkhart General Hospital is a member of the:

- American Hospital Association
- Indiana Hospital Association
- Indiana State Medical Association
- Elkhart Chamber of Commerce
- VHA Central

# Elkhart General Hospital is accredited by the:

- Healthcare Facilities Accreditation Program (HFAP)
- Indiana State Department of Health
- Indiana State Medical Association Continuing Medical Education (CME) with Commendation
- Commission on Accreditation of Rehabilitation Facilities (CARF)
- College of American Pathologists (CAP)
- American Association of Blood Banks (AABB)
- American College of Radiation Oncology (ACRO)
- Commission on Cancer, American College of Surgeons (ACS) with Commendation
- American College of Radiology (ACR)
- Mammography Quality Standards Act (MQSA)
- Intersocietal Commission for the Accreditation of Nuclear Medicine Laboratories (ICANL)
- Commission on Accreditation of Allied Health Education Programs (CAAHEP)
- American Diabetes Association (ADA)

## Our Facilities

### **Elkhart General Hospital**

#### **Main Campus**

600 East Boulevard  
Elkhart, Indiana 46514  
(574) 294-2621

#### **Bittersweet Medical Associates**

12340 Bittersweet Commons Blvd.  
Granger, Indiana 46530  
(574) 271-8610

#### **Bristol Family Practice**

306 East Vistula  
Bristol, Indiana 46507  
(574) 848-4427

#### **Center for Family Practice**

1753 Fulton Street  
Elkhart, Indiana 46514  
(574) 389-9881

#### **Edwardsburg Family Medicine**

27082 West Main Street  
Edwardsburg, Michigan 49112  
(269) 663-8288

#### **Elkhart Gastroenterology**

600 East Boulevard  
Elkhart, Indiana 46514  
(574) 389-7362

#### **Family Medicine Center**

2120 Rieth Boulevard  
Goshen, Indiana 46526  
(574) 875-5126

### **Family Practice Associates**

3301 County Road 6 East  
Elkhart, Indiana 46514  
(574) 264-9635

#### **For Women Only**

1215 Lawn Avenue, Suite 100  
Elkhart, Indiana 46514  
(574) 293-2893

#### **Nappanee Family Medical Clinic**

357 Nappanee Street  
Nappanee, Indiana 46550  
(574) 773-3141

#### **Osceola Clinic**

5314 Lincolnway East  
Mishawaka, Indiana 46544  
(574) 256-9032

#### **Sleep Consultants of Michiana**

3301 County Road 6 East  
Elkhart, Indiana 46514  
(574) 262-0239

#### **Wakarusa Medical Clinic**

207 North Elkhart Street  
Wakarusa, Indiana 46573  
(574) 862-2165

### **Elkhart General Hospital**

#### **Goshen Campus**

2120 Rieth Boulevard  
Goshen, Indiana 46526

### **Elkhart General**

#### **Health Education Center**

2222 Rieth Boulevard  
Goshen, Indiana 46526  
(574) 875-6430

### **Elkhart General Hospital**

#### **Center for Behavioral Medicine**

1506 Osolo Road, Suite A  
Elkhart, Indiana 46514  
(574) 523-3347

### **Elkhart General Home Care**

2020 Industrial Parkway  
Elkhart, Indiana 46516  
(574) 294-6181

### **Elkhart General**

#### **Home Medical Equipment**

225 East Jackson Boulevard  
Elkhart, Indiana 46516  
(574) 523-3100

### **RiverPointe Medical Office Building**

500 Arcade Avenue  
Elkhart, Indiana 46514

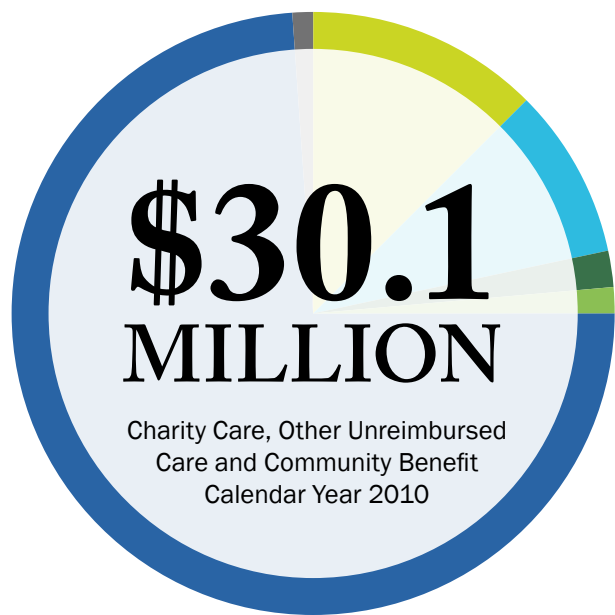


# Report of Stewardship & Support

Elkhart General Hospital is a tax-exempt, not-for-profit hospital governed by a Board of Directors comprised of volunteers drawn from the community. The Board of Directors and Hospital management work together to ensure that excess revenue is used to improve services, to ensure the long-term survival of the Hospital, and to meet crucial health-related community needs.

Each year, particular emphasis is placed on making sure everyone in the community receives the healthcare they need, not necessarily what they can afford. The simple truth is that Elkhart General is often the only source of healthcare for many of the poor and disadvantaged in our community, and this responsibility is taken very seriously.

During 2010, Elkhart General Hospital provided more than \$19 million in health services that were unreimbursed by Medicaid, and more than \$22 million unreimbursed by Medicare. In addition, the Hospital provided community outreach contributions, or “non-billed” services, valued at over \$997 thousand for free and below-cost community screenings, educational lectures, and support for more than 60 health-related, not-for-profit organizations. The Hospital also furnished more than \$4 million in traditional charity care and over \$4.4 million in uninsured discounts to patients. Additional details are provided below.



Unreimbursed Medicaid Charges	\$ 19,372,701
Community Benefit Program	\$ 428,024
Traditional Charity Care	\$ 4,402,089
Uninsured Discounts	\$ 4,463,776
Non-Billed Services	\$ 997,167
Low/Negative Margin Services	\$ 430,757
<b>Total Community Benefit</b>	<b>\$ 30,094,515</b>

The Elkhart General Hospital Community Benefit report is based on categories, definitions and guidelines developed through a cooperative effort of VHA, Inc. and the Catholic Health Association of the United States. The effort is intended to achieve a standardized approach for not-for-profit healthcare organizations to report their many contributions to the communities they serve, particularly the poor, minorities and other underserved groups.

## 2010 Statistics

	2010	2009
Hospital Discharges	12,827	13,024
Outpatient Encounters	940,174	1,003,029
Emergency Department Visits	59,470	61,349
Primary Care Visits	89,096	89,564
Home Care Visits	21,268	23,480
Outpatient Surgery Procedures	2,214	2,454
Total Surgical Procedures	5,826	5,729
Laboratory Procedures	663,460	722,843
Diagnostic Imaging Procedures	133,536	139,314
Open Heart Procedures	303	379
Units of Blood Donated	4,059	5,174
Deliveries	1,485	1,537
NICU Patients	193	185
Employees	2,173	2,308
Medical Staff Members	316	323
Volunteers	255	335
Volunteer Hours Worked	38,930	41,371



**N. Stacy Lankford, MD**



**David E. Van Ryn, MD**

## Continuing Medical Education

Continuing Medical Education Director N. Stacy Lankford, MD, and Emergency Medicine physician David E. Van Ryn, MD, work together in coordinating the Elkhart General Hospital Continuing Medical Education (CME) Program. Accredited by the Indiana State Medical Association, the CME Program provides physicians with a wide array of educational activities that maintain and enhance their knowledge, skills and qualifications. The educational offerings include local, regional and international programs that host speakers and faculty that are experts in their field. In addition to medical staff education, the CME Program coordinates the Elkhart General Hospital Student Elective Program for third and fourth-year medical students from the Indiana University School of Medicine as well as an eight-week internship for first and second year students that work with physicians in approximately 30 different specialties throughout the summer.



**Arlen Troup, Auxiliary President**

## Auxiliary

With 255 active members, the Auxiliary reflects the close bond that exists between Elkhart General Hospital and the community. These hardworking volunteers bring an “extra dimension” to the caring atmosphere at the Hospital, while also coordinating major fundraising efforts that enhance its programs and technologies.

Auxiliary President Arlen Troup led the charge of the volunteers in 2010 who contributed 38,930 hours and \$49,000 to Elkhart General and the patients it serves. These contributions helped purchase Bi-PAP units for the Hospital.



## Medical Specialties

By creating an environment of excellence supported by the latest medical technology, Elkhart General Hospital has attracted an extraordinary range of primary care physicians and specialists. More than 300 physicians representing 34 medical specialties comprise the Elkhart General Hospital Medical Staff.

Anesthesia

Cardiology

Cardiothoracic Surgery

Dermatology

Diagnostic Radiology

Emergency Medicine

Endocrinology

Family Medicine

Gastroenterology

General Surgery

Gynecologic Oncology

Hematology/Oncology

Internal Medicine

Interventional Radiology

Neonatology

Neurological Surgery

Neurology

Obstetrics & Gynecology

Ophthalmology

Oral Surgery

Orthopaedics

Otolaryngology

Pain Service

Pathology

Pediatrics

Physical Medicine &  
Rehabilitation

Plastic & Reconstructive Surgery

Podiatry

Psychiatry/Addictions

Pulmonology

Radiation Oncology

Rheumatology

Sleep Medicine

Urology

# Elkhart General Hospital Medical Staff

## **Anesthesia**

Zubair B. Ali, MD  
John S. Chung, MD  
Dennis Fitzpatrick, MD  
Christian J. Losch, III, DO  
K. Gregory Lucchesi, MD  
Benjamin S. Plotkin, MD  
Eric J. Torbert, DO

## **Cardiology**

Luisito C. Gonzales, MD  
Gurudutt B. Kulkarni, MD  
Wai H. Lee, MD  
Charles A. Mathis, MD  
Vijay A. Mehta, MD  
Marvin E. Mishkin, MD  
Thomas F. Nolan, MD  
Troy A. Weirick, MD  
Donald R. Westerhausen, MD

## **Cardiothoracic Surgery**

Walter H. Halloran, MD  
Michael F. Steinberg, MD

## **Dermatology**

Roger T. Moore, MD

## **Diagnostic Radiology**

Albert W. Cho, MD  
David C. D'Andrea, MD  
Mary C. Dynes, MD  
Michael F. Grantham, MD  
John C. Hill, DO  
Allison M. Lamont, MD  
Christine M. O'Malley, MD  
Mark J. Ormson, MD  
Samir B. Patel, MD  
Karl W. Schultz, MD  
Katrina T. Vanderveen, MD

## **Emergency Medicine**

Michelle R. Bache, MD  
Jason A. Bailey, MD  
Glen H. Brookshire, DO  
Margaret A. Brummer, MD  
Nicole S. Brunette, MD  
Randall J. Cammenga, MD  
Cleveland C. Cleary, MD  
Troy D. Clouse, MD  
Susan M. Frayer, MD  
Eugene Huang, MD  
Bruce N. Hughes, MD  
George S. Kim, MD

Scott E. Ludwig, MD  
Daniel P. Maas, MD  
Matthew T. Michalski, MD  
R. Bruce Newswanger, DO  
Mark A. Quring, MD  
David W. Reser, MD  
John T. Rice, MD  
James L. Shoemaker, Jr., MD  
Daniel L. Sullivan, MD  
David E. VanRyn, MD  
Doyle A. Yeager, MD  
Barbara L. Zimmerman, MD

## **Endocrinology**

E. Larry Knight, MD  
Omar M. Murad, MD

## **Family Medicine**

Muhammad S. Arain, MD  
Jack S. Bartoszek, DO  
Cynthia M. Bontrager, MD  
Sam J. Borrelli, MD  
Diane S. Cook, MD  
Timothy E. Davis, MD  
Tonya M. Duguid, DO  
David M. Dyck, MD  
Jeffrey A. Eck, MD  
Fernando S. Escovar, MD  
Richard A. Hastings, MD  
Joyce A. Heald, MD  
Jeffrey S. Howe, MD  
Michelle R. Howe, MD  
Thomas M. Kolakovich, MD  
Genevieve A. Lankowicz, MD  
Robert D. Lee, MD  
Heather A. Macklem, MD  
Ryan D. Matherly, MD  
Angela V. Miller, MD  
Eric J. Miller, MD  
James R. Miller, MD  
Shelley A. Morris, DO  
Laura E. Munkel, MD  
Derek A. Oldham, MD  
Cynthia L. Pascual, MD  
Timothy J. Porsche, MD  
Danielle R. Russo, MD  
Mark P. Schmeltz, DO  
Jeffrey T. Szuba, MD  
Bethany L. VanderZwaag, MD  
Robert R. VanderZwaag, MD  
Harley W. Yoder, MD  
Melissa R. Zimmer, MD

## **Gastroenterology**

Abuzafar M. Arif, MD  
Burton Boron, MD  
John P. Karagiannis, MD  
Mamoon A. Raza, MD

## **General Surgery**

Randall V. Lester, MD  
Jeff A. Mark, MD  
Kelly R. Puster, MD  
Michael C. Rotkis, MD  
Reuben C. Rutland, MD

## **Gynecologic Oncology**

Michael Rodriguez, MD

## **Hematology/Oncology**

Jose A. Bufill, MD  
Ahsanul Haque, MD  
James O. Jin, MD  
William S. Kamanda, MD  
Rolan A. Pascual, MD  
William D. Pletcher, MD

## **Internal Medicine**

Zulfigar Ahmed, MD  
Pavan Ahuja, MD  
William P. Buckley, MD  
Douglas A. Devens, MD  
Minnie S. Enriquez, MD  
Kenneth L. Gammon, MD  
Steven A. Hanberg, MD  
Carolyn F. Hudson, MD  
D. Thomas Mellin, MD  
Laarni May G. Moreno, MD  
Shamusideen O. Ogbulu, MD  
Ashish B. Patel, MD  
Eqdam N. Radhi, MD  
Harmanpreet B. Rakhra, MD  
Geoffrey A. Rogers, MD  
Israr A. Siddiqi, MD  
Kamran Fasih Siddiqui, MD  
Claudia Thomas, MD

## **Interventional Radiology**

Thomas J. Fischbach, MD  
Alphonse H. Harding, MD

# Elkhart General Hospital Medical Staff *continued*

## **Neonatology**

Basharat N. Buchh, MD  
Mary T. Degeneffe, MD  
Olufemi O. Okanlami, MD  
Vitaliy Soloveychik, MD  
Robert D. White, MD

## **Neurological Surgery**

David W. Cockerill, MD  
Thomas R. Keucher, MD  
Walter S. Langheinrich, MD  
Joseph B. Schnittker, MD  
Stephen M. Smith, MD  
Robert A. Yount, MD

## **Neurology**

Muhammad Naeem, MD  
Patrick W. Russell, DO  
Thomas R. Vidic, MD  
Suying Wu, MD

## **Obstetrics & Gynecology**

Starla D. Graber, MD  
Stephen P. Hollenberg, MD  
Enrique E. Infante, MD  
James P. Mauck, MD  
Rosalie L. McBride, MD  
Gregory M. Mielke, MD  
Timothy E. Morgan, MD  
Booker T. Morris, MD  
Lauren G. Outlaw, MD  
Lorraine E. Weaver, MD  
Li Xu, MD

## **Ophthalmology**

Kenneth W. Abbott, MD  
Richard C. Boling II, MD  
John S. Kim, MD

## **Oral Surgery**

Daniel A. Burns, DDS  
David M. Fairchild, DDS

## **Orthopaedics**

David A. Cutcliffe, MD  
Craig W. Erekson, MD  
John M. Graham, DO  
Michael J. Hartman, MD  
Leonard J. Kibiloski, MD  
Mark A. Klaassen, MD  
Gregory A. Peyer, MD  
J. Mark Schramm, MD  
J. Benjamin Smucker, MD  
Willis W. Stevenson, III, MD  
Scott J. Trumble, MD

## **Otolaryngology (Ear, Nose & Throat)**

Eric M. Johnson, MD  
Craig E. Meyer, MD  
Kathryn L. Press, MD

## **Pain Service**

David A. Beatty, MD  
Jasveer S. Grewal, MD  
Gene W. Grove, MD  
Jonathan Schrock, MD

## **Pathology**

Nicole P. Anest, MD  
Alfonso N. Cardenas, MD  
Blair A. Chrenka, MD  
Francisco A. Deogracias, MD  
Amobi M. Ezenekwe, MD  
Derrick M. Forchetti, MD  
Luis N. Galup, MD  
Nita R. Gerig, MD  
Rick L. Hoover, MD  
Kristen M. Jacobs, MD  
David L. Jentz, MD  
William J. Kaliney, MD  
C. Kurtis Kim, MD  
Odetta Lapkus, MD  
Joseph A. Prahlow, MD  
Joyce L. Simpson, MD  
Bobbie C. Sutton, MD  
Robert J. Tomec, MD

## **Pediatrics**

Jared R. Dhaemers, MD  
Erin A. Farrell, MD  
Shanna V. Kautzmann, MD  
Andrew G. Lapadat, MD  
Sandra H. Morgan, MD

Omobola A. Olaniyan, MD  
MaryAlice M. Reid, MD  
Lynnette M. Valentijn, MD  
Wendy S. Warner-Lapadat, MD

## **Physical Medicine & Rehabilitation**

Jon C. Markley, MD  
Joan K. Szyнал, MD

## **Plastic & Reconstructive Surgery**

Ronald K. Downs, MD  
Patrick J. Viscardi, MD

## **Podiatry**

Larry Best, DPM  
Randall A. Cooper, DPM  
Sean M. Henning, DPM  
Jonathan E. Lehman, DPM  
Timothy A. Quist, DPM

## **Psychiatry & Addictions**

Timothy E. Davis, MD  
Douglas L. Jarvis, DO  
A. Majid Malik, MD  
David O. Taylor, MD

## **Pulmonary Disease**

Elias S. Kakish, MD  
Tarun Madappa, MD

## **Radiation Oncology**

Joel N. Cohen, MD  
Brion B. Shin, MD

## **Rheumatology**

Bruce A. Lockwitz, MD

## **Sleep Medicine**

A. Majid Malik, MD  
Muhammad Naeem, MD  
Suying Wu, MD

## **Urology**

Peter C. Fretz, MD  
Stephen P. Guss, MD  
Jerald A. Hochstetler, MD  
Kent A. Kirby, MD  
Anish H. Nayee, MD  
Timothy J. Roth, MD  
Scott D. Rutchik, MD

# Board of Directors

Elkhart General Hospital belongs to the people it serves. A 17-member Board of Directors, who serve without pay, guide the system in its mission to provide high quality, affordable healthcare to the communities it serves. The Board's role includes guaranteeing fair and equal access, approving new medical staff members, and approving long-term strategies for the continued success of the Hospital.



**Don Krabill**  
Chairman of the Board



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Vice Chairman



**Ron Fenech**  
Secretary



**Dan Morrison**  
Treasurer



**Donald Anderson**



**Wilbur Bontrager**



**Walter Halloran, MD**



**Pam Hluchota**



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**Todd Martin**



**Matthew Pletcher**



**Linda Rothrock-Jurus**



**Frank Smole**



**Scott Troeger**



**David Van Ryn, MD**



## Foundation

Throughout the history of Elkhart General Hospital, generous donors have contributed to the Hospital because they recognized the importance of having high quality healthcare close to home. This commitment has allowed us to further our mission and maintain a modern, well-equipped hospital staffed by highly qualified medical professionals. Community support from the 2010 donors was invaluable and the Elkhart General Hospital Foundation is truly grateful for their generosity.

### 2010 Foundation Board of Directors

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Kerry Wallace  
Mr. Michael Wruble  
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## Our Mission

It is the Mission of Elkhart General Hospital “To Create a Healthier Community” by:

- Being a premier provider of healthcare.
- Promoting the health and well being of individuals and families by providing education that may aid in detection and prevention of disease.
- Conducting our activities with compassion and respect.
- Acting with recognition that health is wholistic and embraces the body, mind, and spirit.
- Seeking and “partnering” with those who share our mission.
- Continuously improving the quality and cost-effectiveness of our services.
- Maintaining the financial viability of the Hospital while continuing our charitable role in the community.

## Our Vision

It is the vision of Elkhart General Hospital to help create a healthier community.

## Our Values

Customer Experience

Outstanding Medical Care

Compassion, Competency and Productivity

Continuous Improvement

Wise Use of Resources

Teamwork